

SAMPLE COMPROMISED CREDIT/DEBIT CARD WARNING NOTICE

This notice is intended as a "sample" or "guide" to help credit unions develop their own customized or individual notices. However, a notice that works well for one credit union may not be appropriate for another. Therefore, each credit union should make revisions by deleting or adding language to accommodate their own particular situation regarding technology, personnel, products and services, facilities, and other relevant factors. The credit union's notices should be reviewed for compliance with applicable rules and regulations from time to time. The League cannot guarantee that a sample notice is in compliance with the law. The notice is not intended as legal advice.

COMPROMISED CREDIT/DEBIT CARD WARNING NOTICE

We have been advised by VISA Fraud Control that your VISA Check Card (or credit card) number may have been compromised.

- We are currently monitoring your account.
- As an additional security measure, a new card has been ordered for you.
 - This new card should arrive in the mail within ____ days.
 - When you receive the new card, please activate the card using the procedure listed on the front of the card.
 - Your current card will be automatically closed as soon as your new card is activated.
 - Please destroy your current card after you activate the new card.

We apologize for any inconvenience that this has caused you. Please contact _____ at _____ Credit Union, (XXX) XXX – XXXX if you have any questions regarding this matter.